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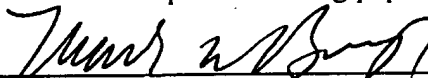
Title of Case: Method and Apparatus for Building Communication Between Agent Desktop Scripting Applications and an Outbound Call Software Suite within a Telecommunicaitons Center

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Information Disclosure Statement.
2. Cover Letter for Information Disclosure Statement.
3. Copy of an international search report in case PCT/US02/37126.
4. Copies of six (6) publications cited in the IDS.
5. Certificate of express mailing.
6. Postcard listing contents.

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